

Notes from LCI-GLH Residents Association Committee Meeting February 2025

The Committee had a full agenda and there will be a fuller report at the next open committee meeting **on Monday 19 May**. Please diarise! These were the main items we dealt with:-

- We spent some time on designing a survey to be sent to residents and leaseholders so that we can make sure that your priorities and ours are aligned. When you see it please do respond as it will be a valuable tool for both the RA and Ballymore to gauge members' opinions. We take names when you fill in the survey to ensure that you are a member; but the results will be aggregated so they are entirely confidential and only the aggregated results will be published.
- Security issues and the reduction of anti-social behaviour continue to be a priority. Ballymore and we are also liaising with the safer neighbourhoods team. We ask you please to follow the advice on reporting crime and bad behaviour from the last newsletter.
- Access to the health facilities is a live issue: subject to building control consent biometric controls will be installed. The survey includes a question on your views on guest passes so that we and Ballymore know what you think.
- You will also be consulted on your views on the future of the former Nebula space at the bottom of Kent Building, plus your views on the sort of commercial spaces you would like to see on the development. We will ensure that those views are passed on to the freeholders.
- There has been a further planning application for the Orchard Wharf site, substantially the same as the previous application which was withdrawn. The RA is not against development as such, but there are concerns with this particular application, in particular in that it contains a fire and safety design flaw which cannot be postponed and needs dealing with before the application proceeds. We will keep you informed.
- As to service charge accounts, the extremely seriously delayed formal accounts for calendar years up to 2021 will be issued, we are told, in time for the summer service charge demands. Balancing charges/refunds for years at least up to 2021 will therefore be processed with those service charge demands. The next two years will not be far behind, Ballymore say. Of course, once formal accounts for any year have been issued, we have a right to dispute charges. But we think it right to warn leaseholders not to expect large refunds for the pandemic period.
- There have been incidents of commercial rubbish being wrongly deposited in the residents' bin stores. Ballymore are addressing this but please report anything you see via the app.
- Lastly one way the RA communicates with members is through individuals who represent the views of members in individual buildings to the RA who can gather together issues that residents of a given block particularly have and make sure that the committee is aware of them so that we can, if possible, take them further. There are vacancies in Modena, Dulke, Globe and Hercules. We'd love to hear from you if live there and would like to help. Thanks!

If you would like to be emailed individually about developments please do join our mailing list. We use the list according to the strict privacy policy and the frequency of emails is no greater than roughly one a month. Click [here](#) or scan the code below:



Or: <https://lci-glh-residents.org.uk/home-2/registration/>