

## Minutes

### Ad hoc meeting with Ballymore

17<sup>th</sup> December 2018 – The Grocer

Present: Sokari Higgwe, Mel Henson (RA)

Caspar Luiken, Dan Cross (Ballymore)

The meeting was called at the request of Caspar Luiken, as he wished to personally let the RA know of his promotion to Head of Operations and Dan Cross' promotion to Resort Manager in the New Year.

This means that Dan will now have full budgetary responsibility for LCI as well as managing it.

There was no formal agenda, but we went on to discuss the following:

- **Independent Service Charge Review:** Dan agreed to help progress this and get it put in hand before the next AGM in February 2019
- **Cody Dock:** Caspar advised a further meeting will take place with several interested parties including Thames Water to help create a through path and develop activities. All agreed this is a very positive collaboration with the wider community.
- **Car Park:** Caspar advised that plans have not yet been submitted for the new car park and agreed we should work together to ensure the same issues of lack of space are not repeated.
- **Harmony:** Mel and Sokari advised that we have helped a resident set up an RA. Dan Cross felt it would be good for communication to have a point of contact as this has been difficult in the past. Caspar advised there is a Ballymore working group looking into issues such as drying facilities to find a solution to laundry on balconies
- **Dog fouling:** Several ideas are being looked into to help overcome the problem of dog owners not picking up their dogs' poop.