

MEETING

22nd February 2018 (amended 23rd Feb to incorporate up to date information)

Present: Juliet Self, Dan Cross (Ballymore)
Sokari Higgwe, Mel Henson (LRA)

Apologies: Nicky Finn (illness)

1. Insurance for Harmony.
 - a. Given the recent fire we asked if it will affect residents insurance. It is going to go through the Housing Association building insurance policy.
 2. Venue
 - a. There are currently 51 people registered on Eventbrite. Grocer only holds 40. Subsequently we moved the meeting to the Club House which holds 75 and Sokari obtained AV projector and screen from Arebyte.
 3. Ballymore will be running two surgeries
 - a. Aftercare Surgery: Head of Aftercare Jacinda Furlong, Kirsty Mitchell, Helpdesk Manager, and Delores Clarke – onsite LCI aftercare manager, possibly Engineer Eddie.
 - b. Service Charges Surgery: Paul Maton, Maria Charambalas – head of client accounting and deputy Shehab senior client account manager . Possibly Marie-Rose Dorita (Senior Portfolio Manager) – who will represent Nicky. They will have the budget, latest service charge demands.
 - c. Roger Black – presenting on original objective of the estate, goodluck hope project and vision for the future.
 - d. Terry from Fitness.
 - e. Juliet Self
 - f. Dan Cross and a Duty Manager
 4. Ballymore will pay for a glass of Prosecco on arrival (not on service charge).
 5. Service Charge – we discussed the service charge and the need for an independent auditor, who would work independently for both Ballymore and the Residents. We explained that Marie-Claire has spent 8 hours going through the breakdown and has found several items that she wants to query. Some of these have been sent to Nicky and answers are in hand. During the meeting Mel sent through questions to Juliet and Dan that we have asked Nicky so Paul and his team can be aware of them.
 6. Gym Expansion – Roger to talk about this in his presentation
 7. We will meet Juliet and Dan at 6pm on Tuesday
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